



FIRE & SECURITY

MARLOWE Critical Services



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MARLOWE Critical Services

## Our Purpose

To be your expert and trusted advisor in the provision of regulated compliance services. Delivering innovative solutions and a world class service.



## Our Vision

Engaged Employees  
Delighted Customers  
Safe and Secure  
Environments

## Our Mission

To protect what matters, people, property and peace of mind.

# FAFS FIRE & SECURITY

We specialise in designing, installing, commissioning and servicing automatic Fire Detection and Alarm Systems.

At FAFS Fire & Security we believe in offering our customers a solution that matches their particular needs. Our customers have the freedom to choose the system that best suits their commercial and professional expectations.

System types range from small, stand-alone conventional systems to major projects including graphics based, PC controlled intelligent multi panel networks.

At point of initial product selection, design and installation we consider and work with our customers to understand the total Life Cycle of the system and property to ensure that maintenance, monitoring, remedial works and future system upgrade costs are understood and managed.

We operate across all industries and sectors. Our customers range from large commercial companies and government departments to independent sole traders.

Dedicated to providing a professional service to our Mechanical & Electrical Contractor partners we provide a solution and service that meets and exceeds the needs of all stakeholders.

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## OUR PROMISE





## FIRE PROTECTION

We provide a total fire life safety solution to ensure your site and people are protected.

### FIRE DETECTION

Fire is a fast moving, lethal beast that can burn, melt and choke the life out of any building.

A Fire Detection system is one of the best investments for your business. By matching technology to application, our Fire Detection systems are designed and maintained to identify fire and where necessary enable a safe and timely escape.

### EMERGENCY LIGHTING

If a power cut, fire or disaster affects the power supply to your building, Emergency Lighting luminaires will illuminate and guide you, your employees and your visitors to appropriate escape routes, ensuring a safe and efficient evacuation.

We design, install and maintain effective Emergency Lighting solutions to provide even the most complex environments with an effective and timely evacuation.

### EXTINGUISHERS

Fire Extinguishers are essential to protect the integrity of your site and the safety of your employees and visitors. We provide a comprehensive range of Fire Extinguishers and Fire Fighting Equipment to respond to the specific needs of your site. Fully compliant with BS: 5306, all Extinguishers are British Standard Kite Marked to ensure quality.

### FIRE RISK ASSESSMENT

The Regulatory Reform (Fire Safety) Order requires that any commercial premises with more than 5 occupants must ensure that a thorough Fire Risk Assessment is undertaken by a Competent Person.

To provide support, we offer a comprehensive Fire Risk Assessment service to identify potential risks and reduce the number of fire hazards at your site.

### FIRE SUPPRESSION

Fire Suppression systems form an integral part of any effective firefighting solution.

Incorporating **Sprinkler Systems, Dry and Wet Risers, Gas Suppression** and **Kitchen Suppression**, each system is designed to extinguish flames in the event of a fire and thereby prevent potential disasters.

## PASSIVE FIRE PROTECTION

Passive Fire Protection helps maintain the integrity of your building, containing the fire to save lives, reduce damage to your premises and prevent the loss of valuable assets.

The key to passive fire protection is to contain the fire to a particular compartment or room, giving occupants enough time to escape and the emergency services enough time to enter the building and tackle the fire.

Fire doors are an integral part of this, designed to prevent the fire or smoke from spreading.

## VOICE & PUBLIC ADDRESS SYSTEMS

EVCS (Emergency Voice Communication Systems) or Disabled Refuge Systems are designed to operate reliably in a fire alarm event allowing emergency services to be in constant contact with people in refuge areas who seek assistance.



## SECURITY SYSTEMS

Our mission is to protect you with bespoke Security Solutions that address your specific need.

### CCTV

CCTV systems utilise cameras that can be applied to both internal and external environments to protect your property, staff and visitors against all potential threats. Once installed a CCTV system provides you with continuous surveillance to deter potential offenders and keep your site protected.

From design, camera selection and installation, through to ongoing maintenance and monitoring, we provide a comprehensive CCTV solution to ensure that you have complete visibility of what happens at your site 24/7.

### ACCESS CONTROL

Access Control protects your people and property by providing you with direct management of who goes where and when within your site.

Once an Access Control system is installed, you have complete control of who has access to your building and when that access is permitted.

From keypads to state of the art fingerprint readers, from microchip tags to turnstiles, we can provide you with a complete Access Control solution that is tailored to the needs of your site.



## CONNECTED SERVICES

Utilising our established Monitoring Station, we can help you to provide a safe and crime free environment.

## MONITORING SOLUTIONS

Operating 24/7, 365 days a year, our Innovation Centre, Connect Monitoring, works alongside the Emergency Services to protect your people and property.

A Category II, NSI Gold Standard certified Alarm and Video Receiving Centre (AVRC). We monitor CCTV systems, Intruder Alarms, Fire Alarms, Personal Attack, Lone Worker Alarms and provide a 24/7 Technical Support Desk.

## ALARM MONITORING

The value of an alarm system is measured only by what occurs in the event of activation. Working as both a deterrent and an active security solution, a monitored alarm system ensures a fast response to all activated alarms reducing the chances of burglary, intrusion and endangerment, while supporting customers in meeting the requirements of their insurance providers.

Our in-house AVRC Continually monitors alarm signals and reacts in the event of an activation, contacting the Emergency Services and nominated Keyholders to keep your site protected.

## CCTV MONITORING

Acting as both a deterrent and active security measure, intrusion and vandalism can be minimised through CCTV monitoring.

Using the latest technology we deter and stop criminal activity on our customers' sites day and night. Our vigilant monitoring service has notably decreased burglaries and criminal damage caused to our customer's secure premises.

## INNOVATION

Innovation is at the heart of everything we do. Through innovation, we are continuously striving to provide each of our valued customers with a unique and enhanced service.

Throughout our partnership, our Integrated Technologies division, consisting of dedicated R&D experts, designers and Security Professionals, will work with you to develop state-of-the-art, integrated solutions that keeps you protected.

# MARLOWE Critical Services

Marlowe Critical Services provides services which safeguard people and assets, maintain systems at optimised efficiency and ensure compliance with regulation.

Marlowe Critical Services is focused on services which are essential to our customers' operations, highly regulated and where a specialist outsourced provider is required.

Each division represents best in class specialist service provision.

Businesses operate nationally and are represented by over 2,100 specialists, servicing 14,000+ customers, carrying out 600,000+ service visits and helping to manage over 10% of the UK's non-residential buildings.

