



WCS Group

The H₂O experts

MARLOWE Critical Services



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**Quality water treatment and engineering
for industry and the public sector**



Who we are

WCS Group are water treatment and control improvement specialists, offering a pure quality service in every sense. We provide water systems and process management, life cycle management, Legionella control, ACoP L8 compliance and training which helps customers reduce energy and water usage safely and reliably.

We tailor risk assessment, chemical dose, monitoring and water treatment solutions for each individual plant configuration.

- Closed heating and chilling systems
- Cooling towers and steam boilers
- Chemical cycle, dosing, supply and monitoring
- Sampling, testing and recording
- Treatment – Legionella control, disinfectant and cleaning
- Basic and Advanced ACoP L8 training and IOSH training
- Safe, compliant Water Hygiene

What we do

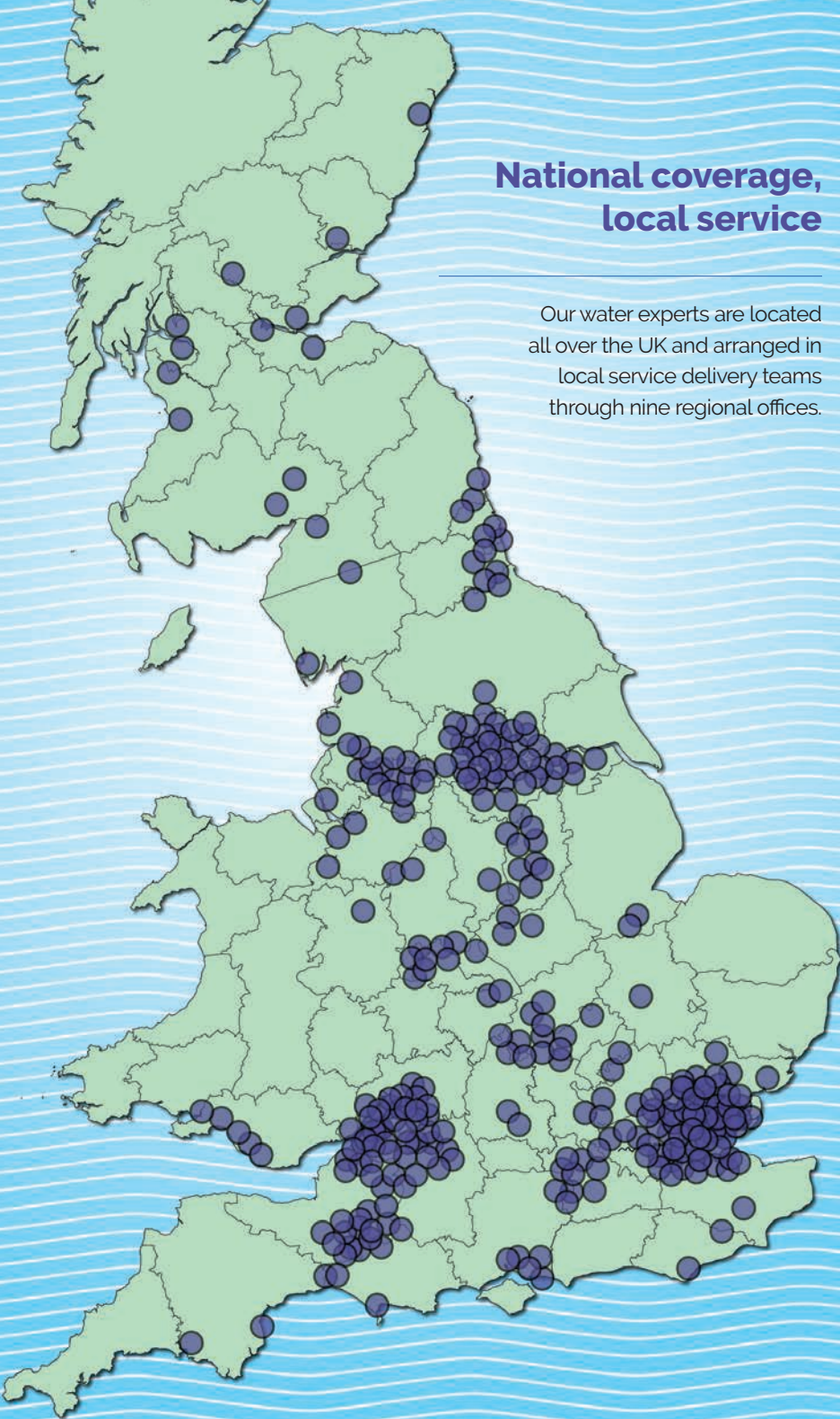
We facilitate new and better water treatment and process control improvements. Our customers receive outstanding system risk management and processes to protect against corrosion, scale and bacteria which can impact on plant reliability and performance over time. Our deep-sector technical knowledge adds value to in-house staff and enables uncompromising compliance.

Water division at a glance

250,000+ Maintained assets
4,500+ Managed sites
2,500+ Customers
320+ Employees

National coverage, local service

Our water experts are located all over the UK and arranged in local service delivery teams through nine regional offices.



Why WCS Group?

- Sister division to Marlowe Fire & Security and DCUK FM (Air)
- Audit of assets and independent Risk Assessment
- Tried and tested water solutions
- Problem solving and new levels of plant efficiency
- Optimised water treatment and chemical cycle solutions
- No-compromise Legionella control
- Technical competence, exacting safety and compliance
- Smart technology and proven innovations

Our commitment to you

- We will supply a site audit to help you better understand asset and cycle risk and create start-point benchmarks
- We will try to cut chemical use and annual expenditure
- We will recommend and implement a water treatment and systems solution for your specific plant configuration
- We will give all approved colleagues access to 'For the Record' – our web-based intelligence system or testing, recording and analysis keeping you compliant and enabling better decision-making
- Outstanding customer service, system improvement and operating efficiencies

Our experience includes:



You can expect:

- More transparency
- Superior asset control
- Robust Legionella compliance
- Tech-enabled solutions
- Specialist water engineering insights



Accreditations



Cert No. 11011
ISO 9001, ISO 14001,
OHSAS 18001



Core Services

Water Treatment

Cooling Tower Systems

Evaporative Condensers

Steam Boilers

Low and Medium Pressure Heating Systems

Chilled Water Systems

Pre-commission Cleaning

Pre-Treatment Plant, Dosage, Chemical Cycle and Control

Remote data logging

Web-based electronic log book

Swimming pools and Spas

Air Hygiene

Air Hygiene Risk Assessment Surveys

Indoor Air Quality Monitoring

Cleaning and Treatment of Air Handling Equipment

Tech-enabled

Closed System monitoring (Hevasure)

eLog Book

For the Record (customer portal)

Remote Legionella (temperature) monitoring

Engineering

Design and specification for water treatment

Installation

Reverse Osmosis plant

Cooling Tower maintenance

Plumbing and remedial works

Installation of water softeners
Pre-treatment plant

Closed system chemical cleaning and flushing

Water Hygiene

Legionella Risk Assessment and Water Hygiene Surveys

Monitoring / Inspection Contracts with Management Log Books

Remote temperature monitoring

Sampling and Analysis

Cleaning and Disinfectant Works

Remedial Works

Training Services

eLearning

Legionella Control Training

IOSH / C&G / COSHH training

On-site training for bespoke needs



Water Treatment & Hygiene

Fire & Security

Air Quality



A Marlowe Critical Services company

WCS Group is the **Water Treatment and Hygiene** division of parent Marlowe plc, a London Stock Exchange company. **Air Quality** and **Fire & Security** form the other two divisions of Marlowe Critical Services Group.

The Group shares many common customers and collectively employs 1,300+ specialists, servicing 10,000+ customers, carrying out 750,000+ service visits and helping to manage over 10 million assets for circa 9% of the UK's 1.8 million non-residential buildings.

One name.
One standard.
Everywhere.



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